





FromFounderToCEO.com



Founding CEOs are some of the most productive people you'll ever meet. But, they would be the first to tell you that a combination of a great mindset and lots of techniques, tools, and hacks help them with their productivity. That's why I'm very excited to share with you this epic resource featuring tips straight from 50 successful Founding CEOs.

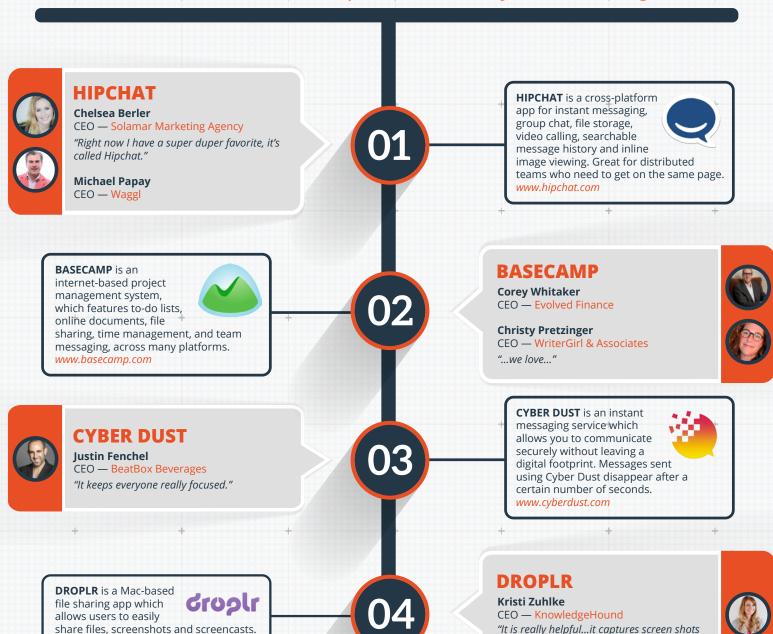
I'd had the pleasure of interviewing over 50 top Founding CEOs, and they shared their key resources for productivity. We tried to arrange them by category so you know the purpose and impact of each tool, trick, and technique.

Let me know what you think.

www.droplr.com

Tool

# Team Communication / Team Project Management



and records video...it has been huge in helping

us do bugs fixes in our technology."



# JIRA

#### **Brian Slawin**

CEO — BusyEvent Mobile

...it has really become a great tool for our entire team to keep communications flowing..."

#### **Ryan Watson**

CEO — Sqrl (Now Incline)

**PIVOTAL TRACKER** is a story-based project management and collaberation tool based on the agile software development process.



JIRA is a tracking system used for logging bugs, issue tracking and project management. Fun fact: JIRA is short for Gojira, which is Japanese for Godzilla.



www.atlassian.com/software/jira

# **PIVOTAL TRACKER**

#### Raj Sheth

CEO — Recruiterbox

#### **Michael Papay**

CEO — Waggl

"That's a great one...used by our development team primarily...you are able to maintain a backlog of items that we want to work on."



## KANBAN TOOL

#### **Matthew Bellows**

CEO — Yesware

"That one has been really really awesome."

## **KANBAN**

#### KANBAN TOOL TOOL is a

simple and effective software tool for visual management, based on the japanese Kanban method of inventory control.

www.kanbantool.com





## **SLACK**

# **Luke Cooper**

CEO — Peach

## **Chris Motley**

CEO — Better Weekdays

"It's an easy way to communicate with the team."



CEO — Rexter







## **GOOGLE HANGOUTS**

## **Michael Papay**

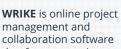
CEO — Wagg

"That's pretty effective for video and it's close to free which is incredible."

**GOOGLE HANGOUTS** is a communication platform developed by Google which includes instant messaging, video chat, SMS and VOIP features.



www.google.com/hangouts



that features project tracking, deadlines, and schedules, with a focus on streamlining workflow.

www.wrike.com



## WRIKE

#### Ian Halpern

CEO — RentShare

"...for managing all these projects and these different teams that we have...it's incredibly helpful."





wunderList is a simple task management tool with sharing capability, available on all platforms, whether desktop or mobile.

www.wunderlist.com



14

# WUNDERLIST

**Ryan Watson** 

CEO — Sqrl (Now Incline)

**Gabe Lozano** 

CEO — Better Weekdays

**Betsy Craig** 

CEO — MenuTrinfo

"It's great. And, you can share it. And, it all integrates...and I can send it out to the team."





## **GETTING THINGS DONE**

**Lynn Elfers** 

CEO — Affordable Language Services

**Sara Margulis** 

CEO — Honeyfund

"I read it all the way through...I set up his system."



Getting Things Done: The Art of Stress-Free Productivity by David Allen is the book that started the now widely-adopted time-management method often referred to as GTD.

www.amzn.to/1McmV3H





# **GQUEUES**

James Ross

CEO — HedgeChatter

"It's a Google Apps plug-in...I can see all my tasks at hand.

**GQueues** is a robust Google Tasks replacement with 2-way Google Calendar sync and team management. www.gqueues.com



LISTS, simple pen and paper lists you cross off as you go, have been working wonders since people have been scratching letters into the mud.



**KEEP LISTS, STAY ON THEM, AND SORT THROUGH THEM PROPERLY** 

Jamal Motlagh

CEO — Acustom Apparel

"For me it's keeping lists...figuring out how to sort time properly."





## IF THIS THEN THAT

Justin Fenchel

CEO — BeatBox Beverages

"It keeps everyone really focused."

**IF THIS THEN THAT** is

an internet service that links web apps together with the simple conditional statement, "If this, then that." Multiple statements can be combined into recipes.

www.ifttt.com



is the process of grouping activities with similar qualities (same location, same type of work, etc.) together so that they can be performed more efficiently.



**BATCH LIKE ACTIVITIES IN ORDER TO AVOID COGNITIVE SWITCHING PENALTIES** 

**Ben Kusin** 

CEO — Reviver

"Batching like activities is essential."





# **THINGS (FOR MAC)**

Laura Novak

CEO — Little Nest Portraits

"I love 'Things.""

THINGS is an easy to use and beautifully designed task management and todo list application for Mac and iOS. www.culturedcode.com/things



Email Management

EMAIL ADDRESSES, even in the age of social media, are still the best way to get in touch with someone. Finding the email of someone you want to talk to is an essential skill.



## **FINDING EMAIL ADDRESSES OF PEOPLE YOU WANT TO CONTACT**

**David Meltzer** 

CEO — Sports 1 Marketing

"Put a quote (") then the @ sign and then the domain name and then end quote (")."







## STANDUP MEETINGS

purpose, an agenda, a moderator, a

scribe and a time keeper, things can get

**Matthew Porter** CEO — Contegix

out of hand very quickly.

"The senior leadership team does it on Mondays and Thursdays."



CEO — Prolanthropy

1) Purpose 2) Agenda 3) Moderator 4) Scribe

5) Time Keeper



**STANDUP MEETINGS** are just what they sound like, a meeting where everyone stands. Standing helps keep meetings succinct and focused.



## Schedule Management **SCHEDULEONCE SCHEDULEONCE** is a meeting and appointment James Ross scheduling app that works CEO — HedgeChatter in conjuction with Google "It's been great for in-person meetings, for Calendar and can handle a conference calls, and also demos for wide variety of scheduling situations. HedgeChatter." www.scheduleonce.com **TIMETRADE** is an online **TIMETRADE** enterprise appointment **Ryan Bell** scheduling system that is useful for businesses of all CEO — GremIn "It's a great way...to set up a meeting with www.timetrade.com somebody...that saves so much time." **DOODLE** is a simplified online DOODLE scheduling web and mobile app that connects with your calender **Rvan Bell** and makes scheduling events, CEO — GremIn meetings and appointments a snap. "...is a fantastic tool for setting up events." www.doodle.com AMY (X.AI) AMY (X.AI) is a personal assistent artificial -Patrick Ambron intelligence that let's you CEO — BrandYourself schedule meetings by "She's an artificial intelligent...almost like an speaking in natural human language. executive assistant...she schedules all my www.x.ai stuff...it has taken hours out of my day." Data/Note Management **EVERNOTE Mike Sarow EVERNOTE** is a very popular CEO — Kapture productivity and note-taking "I use it everyday." app that is available on every platform, and is very useful for **Ryan Bell** getting your thoughts and interests down, CEO — Gremln wherever you might be.

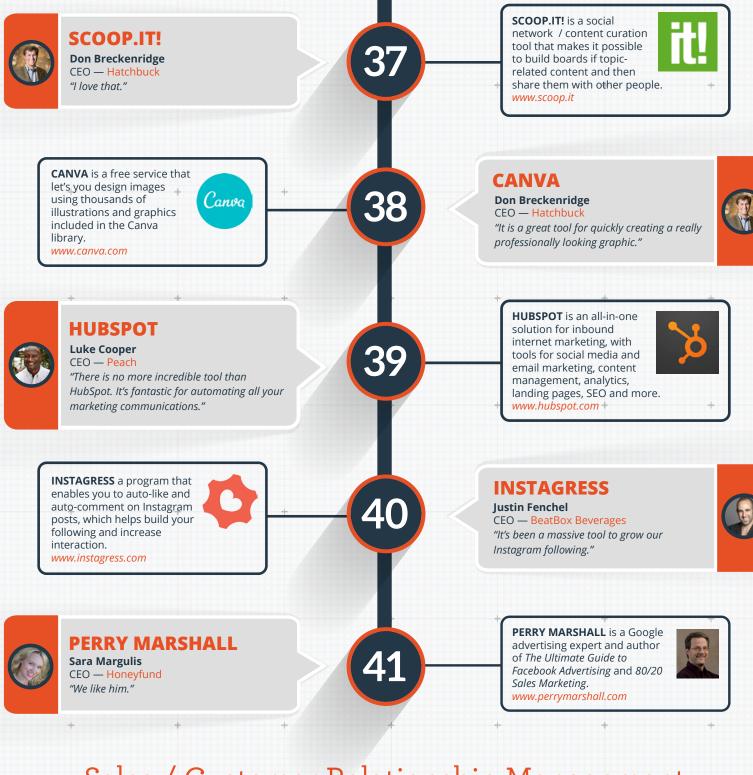
**Chris Motley** 

CEO — Better Weekdays

www.evernote.com







# Sales / Customer Relationship Management





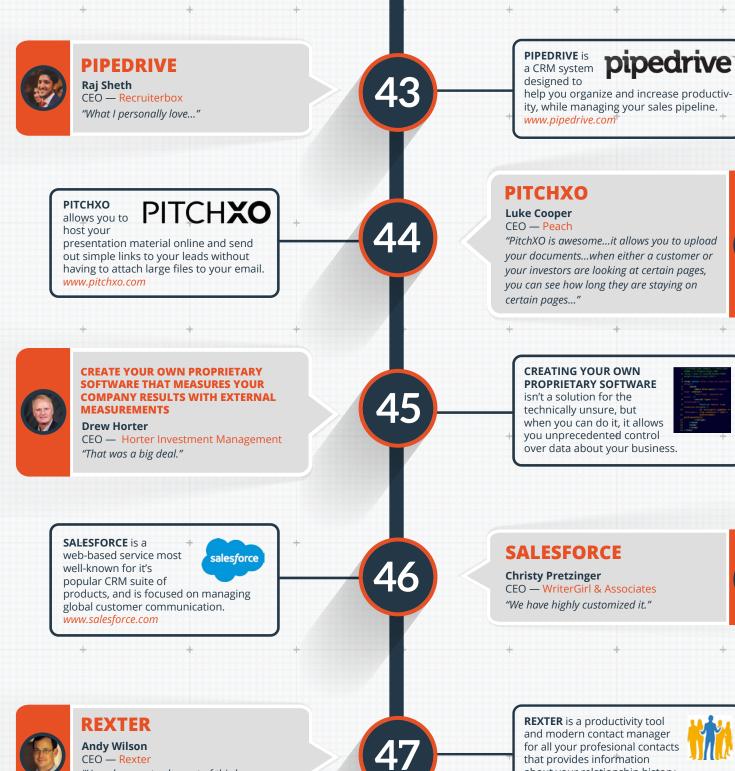
## **FRESHDESK**

Raj Sheth

CEO — Recruiterbox

"We use a support ticketing tool called FreshDesk."







"How do we get value out of this hyper-connectivity...Rexter."

about your relationship history. www.rexter.com



#### COLD-CALLING WITHOUT PITCHING

can help to create a connection with customers that are sensitive to being sold things, and opens up pathways for feedback you might not get otherwise.



#### **COLD CALLING TARGET CUSTOMERS** WITHOUT PITCHING

**Amit Chauhan** 

CEO — Recroup

"Every now and then...I'll get on the phone and just cold call our target customers...I don't pitch them...the idea is to understand what my customers are going through."



## Customer Service Management **BEING PROACTIVE WITH EMAIL BEING PROACTIVE WITH** SUPPORT, ESPECIALLY IN THE BEGIN-**EMAIL SUPPORT** shows **NING WHEN INTERACTING WITH SOME** the customer you are **OF YOUR FIRST CUSTOMERS.** attentive, quick to Tim Sinclair respond and concerned CEO — Ringr with their opinions/problems. "I try to be...very proactive with customers." **HELP SCOUT HELP SCOUT** is a simple Justin Fenchel online help CEO — BeatBox Beverages desk solution designed specifically for small businesses and designed to help them "It was a lifesaver for us...assigning emails to deliver outstanding curtomer support. the right people..." www.helpscout.net eCommerce Software for Physical Products **MAGENTO** MAGENTO is a very powerful open-source CMS designed **Dave Alwan** for e-commerce solutions, CEO — Echo Valley Meats aimed especially at larger "...one of the most highest rated e-commerce e-commerce sites. www.magento.com platforms on earth..." **SHIPWORKS** SHIPWORKS is an online shipping solution featuring **Dave Alwan** custom invoices, monthly CEO — Echo Valley Meats reports, promotional "...one of the greatest pieces of software I have emails and more. ever seen or been able to use...live time www.shipworks.com shipping..." **SKUVAULT** is a user-friendly, SKUVAULT web-based inventory and Dave Alwan warehouse management system CEO — Echo Valley Meats for e-commerce retailers.

"...real live time inventory..."

www.skuvault.com

TRADEGECKO is online inventory management software for e-commerce and wholesalers, with the aim of simplifying inventory and order operations. www.tradegecko.com



## TRADEGECKO

# Fleetwood Hicks

CEO — Villy Custom

"...keeping our inventory intact is a real challenge...it's fantastic..."





# **SHOPIFY**

Suzanne Solsona

CEO — MyMayu

"Our e-commerce platform is Shopify...we found it is excellent."



**SHOPIFY** is an e-commerce solution that handles setting up an online store to sell your stuff, and allows you to organize your products, accept credit cards and track orders.

www.shopify.com

# Non-Tech Super Simple Productivity Hacks

## WRITING PLANS DOWN

#### **Andrew Schmertz**

CEO — Hopscotch Air

"...write it down...it seems simple...and you puts some dates and you put some ownership to it..."





**RESEARCHING AND WRITING YOUR OWN CASE STUDIES ACCELERATES LEARNING TO BE MORE PRODUCTIVE** 

#### **Daquan Oliver**

CEO — Jossle

"I just look at things that are the best...I will pretty much run a case study report..."

LEARNING ALL THE JOBS OF YOUR **EMPLOYEES HELPS YOU BETTER UNDERSTAND WORKFLOW** PRODUCTIVITY OF YOUR COMPANY

## **Tom Sanetti**

CEO — Earth-Log

"...I never ask anyone to do a job that I wouldn't do myself..."





# **STICKY NOTES**

Joel Ragar

"My favorite thing is sticky notes...personally I am all about the sticky notes."



